



ELGIN
SYMPHONY
ORCHESTRA

SYMPHONY *Reimagined*

To our ESO Community,

Following the mandates issued by Illinois Governor J.B. Pritzker on March 12, 2020 regarding the COVID-19 global pandemic, we have cancelled all concert dates for the next 30 days, which includes *Ainsworth Concerts for Youth* March 17-20, Free Public Open Rehearsal April 3 and *Debussy & Brahms* April 4-5.

This is a serious public health issue and the State of Illinois and the City of Elgin are taking appropriate actions to reduce the spread of this dangerous virus. We are monitoring this rapidly changing situation and decisions relating to future concerts will be taken as the situation progresses.

Ticket holders will be issued an automatic credit for the ticket value purchased for the cancelled concerts. Credit can be applied toward any 2020/21 season concert or subscription purchase. Credits will be issued via email or mail no later than March 31.

Ticket holders may opt to donate their *Debussy & Brahms* ticket value back to the orchestra by sending an email to BoxOffice@ElginSymphony.Org or leaving a message on our voicemail at 847-888-4000.

To limit the spread of germs, the ESO admin and box offices will be closed until further notice. Our staff will be telecommuting and only in the office on a limited basis. Renewing subscribers are asked to mail in their subscription renewals using the return envelope enclosed in their packet, phone-in their renewal order by calling 847-888-4000 or fax their renewal to 847-888-0400.

We appreciate your continued support and understanding.

Dave Conroy
Executive Director